



Travel Prospects

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Prospect SA 5082
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travelprospects@internode.on.net
ABN 86868328204 LIC. TTA173979

Terms and Conditions

Our Commitment & Guarantee:

If in the event that we obtain cheaper rates or alternatives to any of your components (prior to receipt of final payment) we will contact you with these offers, without penalty, excluding wholesaler/operator charges.

Credit Card Payments:

Please note – in most case prices are based on cash or cheque payments – when possible credit cards are accepted, if fees are absorbed by operators/airlines. Please advise if you wish to pay by credit card prior to any documents being ordered on your behalf. If credit card fees can not be absorbed then we must re-cost your travel requirements as a credit card sale. In regards to your booking requirements 100% of your arrangements are applicable to a management fee. A signed Credit Card Authority must be submitted prior to any documents being ordered / issued.

Cheque payments:

It is our policy not to accept cheques within 1 week prior to travelling, if payment is made within 1 week then a credit card guarantee will be required to cover the cheque and any subsequent fees that may arise if the cheque does not clear.

Travel Insurance:

STRONGLY RECOMMENDED – If you choose to decline Travel Insurance offered, it becomes your responsibility to handle and deal with any situations that occur with products that you have booked direct, or that are not the responsibility of Travel Prospects. Travel Insurance covers more than just luggage lost & damaged. Travel Insurance also covers fees charged by operators, hoteliers, airlines, etc. as well as our general booking & handling fees. Once your premium is paid and the policy issued, you are covered automatically for extra cover leading up to your departure. Travel Insurance should be taken out as soon as any deposit is paid.

Please note:

All prices are correct at time of invoice but introduction of new taxes and levies may incur increases. Once travel arrangements are fully paid then this situation does not arise.

Jurisdiction:

Notwithstanding any implication of law to the contrary, all contracts / agreements between Travel Prospects and the purchaser shall be deemed to be made and construed and to be enforceable in and according to the laws of the State of South Australia and by mutual consent to be subject to the jurisdiction of the Courts of that State.

Travel Prospects shall be entitled to charge interest on any monies payable by the Purchaser hereunder and in arrears at the rate currently charged by Travel

Prospect's banker on overdrafts or amounts equivalent to the amount outstanding plus 4% p.a. such interest to be calculated from the time such payment becomes due and payable until payment thereof.

Travel Prospects shall be entitled to recover any or all costs and expenses incurred in pursuing recovery of overdue amounts from the Purchaser including (but not limited to) legal fees, administration costs, location and service fees and any commission payable to debt recovery consultant and/or agents; and I acknowledge that those costs will be calculated on a commission basis at a percentage of up to 25% of the amount owing and I expressly agree to pay those costs irrespective of the amount of work actually done by the collection agency.

Itinerary Planning Fee

Should a detailed itinerary/quote be requested with flight times and availability, combined with tour or accommodation component, a non-refundable planning fee will be charged per itinerary. This fee will be credited towards your reservation when a booking is made.

Reservation/Cruise Deposit

This is payable at the time the reservation is requested and is in addition to any deposit fees charged by the tour operator/airline or other travel supplier. The Reservation or Cruise Deposit is non-refundable BUT if you proceed with the booking the amount of the deposit will be credited against the final amount payable. If you do not proceed with or subsequently cancel the booking the reservation deposit is non-refundable.

Amendments

Any changes to a confirmed, deposited or finalised booking prior to departure will attract an amendment fee as per the Schedule of Fees, plus any communications costs incurred in securing further bookings (of lesser value). Airlines / tour operator / wholesaler / hotelier etc may charge further amendment/cancellation fees which are in addition to the agency amendment fees.

Visa Fees

A fee is detailed in the Schedule of Fees, inclusive of registration postage and/or courier fees is payable in addition to any Government and/or Consular fees.

Extraordinary Costs

In the event you request a late booking or any other extraordinary booking that requires urgent attention there may be other recoverable charges such as Telephone, Fax, Email, Net browsing or Courier charges. We will advise you of these at the time.

Cancellation

If cancellation occurs all fees are non-refundable.

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Effective for new bookings on / after 01 October 2006

Domestic Travel Booking & Service Fees		
Trans Tasman and Australian Domestic Flights Qantas / REX / Virgin / Other Price structure per directional travel	Ticket price Up to \$99 \$100 - \$249 \$250 - \$399 \$400 - \$599 \$600 - \$899 \$900 +	Fee \$10 \$15 \$20 \$30 \$45 \$50
Packages / Accommodation	Per booking	Up to 10%
Internet Accommodation	Per booking	Up to 10%
Coach Tours / Cruises	Per booking	Up to 10%
Other Domestic Services – rail / bus / car hire	Per transaction	Up to \$50
Itinerary Planning – redeemable on booking	Detailed	\$25 - \$100
International Travel Booking & Service Fees		
International Flights	Per person	Up to 10%
Packages - Accommodation	Per booking	Up to 10%
Internet Flight & Accommodation booking fees	Per booking	Up to 10%
Coach Tours / Cruises	Per booking	Up to 10%
Other International Services - rail / bus / car hire	Per booking	Up to 10%
Itinerary Planning – redeemable on booking	Detailed	\$50 - \$200
Credit Card Fees		
Visa / Mastercard / Bankcard	Of transaction value	1.3%
Diners Club / American Express	Of transaction value	2.3 % -3%
Foreign Currency – CURRENTLY SUSPENDED		
Fee – Travellers Cheques / Cash	Per transaction	\$10 - \$25
Passport and Visae		
Visa Processing Fee (Visa fee additional)	Per person per visa	\$20
Courier Fee		\$30
Other		
Reconfirmation of Tours / Flights – Agency issue	Per booking	Up to \$50
Reconfirmation of non agency issued Documents	Per booking	Up to \$20
International Faxes	Per fax	Up to \$5
Frequent Flyers		
Frequent Flyer Redemption : International and Domestic	Per booking	\$30 – \$100
Last Minute Bookings		
Within 5 days of Travel	Per booking	\$20 – \$75
Deposits / Amendments / Cancellation Fees		
Reservation Deposit	Per person per sector	\$100 – \$300
Amendments	Per booking	\$25 – \$55
Cancellation: after deposit	Per booking	Forfeit deposit
Cancellation: after full payment (in addition to Operator fees)	% of booking	10% - 15%
Cruises	Per booking	\$50 - \$100
Airline ticket office fees	International: amendment Domestic: amendment - Refund - Service - Reissue	\$30 - \$60 \$15 - \$30 \$25 - \$50 \$15 - \$30 \$15 - \$30
Agency Cancellation Fees in addition to Operator fees *Travel Insurance strongly recommended for cover of fees.	Domestic Flights Domestic Land Domestic Coach / Rail - Express Domestic Coach / Rail - Package Cruise / Mainline Sail International Flights International Land International Coach / Rail	\$20 + \$50 + \$20 + \$50 + \$100 + \$100 + \$150 + \$150 +
Refunds – NO CASH REFUNDS WILL BE GIVEN		

ALL FEES ARE SUBJECT TO GST WHERE APPLICABLE